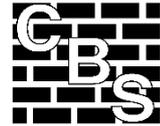


CBS NEWSLETTER

Summer 2021



CBS Security & Remote Monitoring Ltd Holds SIA Approved Contractor Status for the Provision of Security Guarding and Key Holding Services.



Welcome to our Summer Newsletter.

We have had to stay with the changed format a little longer so that we can continue to incorporate in the latest SIA License changes, and the Covid-19 updates. A big welcome to any new staff that have joined us recently we wish you well with your career at CBS, this includes those about to join us on TUPE Transfer from, "The Quays Contract". We would also like to say, goodbye and good luck to any staff that have decided to move on.

It has today been confirmed that we have passed both of This Years audits for SIA Approved Contractor, and the ISO9001, the process seemed to take a long time and be a quite unusual mixture of Video Calls, exchange of live documents online, and a socially distanced day of meetings. A great big thank you to everyone, who was involved in the process, that delivered two very good passes, with no improvement needs!

This quarter's highest performing site again goes to Draxlmaier with a consistent double 100%, great work during the lock down well done to all the staff involved!

SIA License Changes to Qualification.

The SIA have made some changes to the training you need to take before you can renew your front-line SIA licence.

The changes and information follow in blue:

- we have introduced new, updated qualifications for all sectors except close protection and vehicle immobilisation.
- you must have a first aid qualification before you can take the training required for a door supervisor or security guard licence.

We will be making more changes in October 2021:

- on 1 October 2021, we will introduce updated close protection qualifications.
- from 1 October 2021, you must have one of the new qualifications or take top-up training before you can apply for a door supervisor and security guard licence – this includes renewals.

Why are we making these changes?

We need to make sure that people working in the private security industry can:

- keep the public safe.
- follow new working practices.
- understand recent changes to the law.
- make the best use of new technology.

New requirement: first aid training

We already expected applicants for a close protection licence to complete a first aid qualification before taking their licence-linked training. We now expect applicants for a door supervisor or security guard licence to do the same.

You will need to do this if either of the following apply:

- you are applying for a licence for the first time.
- it has been longer than 3 years since you last held a licence for that activity.

From 1 October 2021, you will also need to do this if you are renewing your licence.

The qualification must be an Emergency First Aid at Work qualification or equivalent.

The requirement for first aid training will improve your skills as an SIA licence holder. It will not change the obligations you have when responding to an emergency.

What do we mean by “equivalent”?

We will accept other qualifications that comply with the relevant guidance from the Health and Safety Executive. Some examples are:

- First Aid at Work (FAW)
- First Person on Scene (FPOS)
- First Response Emergency Care (FREC)

Your training provider can tell you more about this.

New requirement: top-up training for some licence holders

From 1 October 2021, you must have one of the following before you can apply for, or renew, a door supervisor or security guard licence:

- one of the new qualifications set in place in April 2021.
- one of the older licence-linked qualifications and a 'top-up' qualification

This applies to any applications submitted on or after 1 October, including renewals. If you submit your application before this date, you will not need to take additional training.

If you hold a door supervisor licence

From 1 October 2021, if you hold a door supervisor licence you can choose one of the following options:

- take the door supervisor top-up training and renew your door supervisor licence.
- take the security guard top-up training and switch to a security guard licence.

In either case, you must have an Emergency First Aid at Work qualification, or equivalent, before you can take the top-up training.

The security guard top-up training is shorter than the door supervisor top-up training, so is likely to be cheaper. However, you should consider the day-to-day duties of the job that you do. If your job involves guarding licensed premises (such as a pub or a club) you will need to renew your door supervisor licence.

More relevant course material

We have moved training that is critical for all sectors to the 'common unit' (taken by all security operatives). This includes new training on:

- terror threat awareness
- dealing with emergencies

We have introduced new sector-specific content – for example:

- the close protection course includes new material on physical intervention.
- the door supervision course includes new material on the use of equipment such as body worn video recorders and breathalysers.
- the public space surveillance (CCTV) course includes new material on CCTV operational procedures and the law

- the security guarding course includes new material covering personal safety

I hope this clarifies the issues; I will continue to send out the SIA Updates.

ACT Training

The ACT SIA refresher training is still currently available here free of charge this will probably last until the October changes.

SIA on- line refresher training, “ACT”, follow the instructions below, and don’t forget to send me a copy of your certificate to add to your training file.

<https://ct.highfieldelearning.com> double click or enter this address in blue into your search bar.

Use the drop down box’s to answer the four questions;

Start new training session.

I am learning as part of a registered organisation.

How many learners, **1**

Area of Business, **Security**

Region, **West Midlands**

Job Role, **Security**

Then PIN code: **271981**

This will give you access to the system. Good Luck

Covid-19 Update

Symptoms of coronavirus

The symptoms of coronavirus are:

- a cough
- a high temperature
- shortness of breath
- a loss of smell and taste

But these symptoms do not necessarily mean you have the illness.

The symptoms are similar to other illnesses that are much more common, such as cold and flu.

How coronavirus is spread

Because it's a new illness, we do not know exactly how coronavirus spreads from person to person.

Similar viruses are spread in cough droplets.

It's very unlikely it can be spread through things like packages or food.

How to avoid catching or spreading coronavirus

Do

- wash your hands with soap and water often – do this for at least 20 seconds
- always wash your hands when you get home or into work
- use hand sanitizer gel if soap and water are not available
- cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze
- put used tissues in the bin straight away and wash your hands afterwards
- try to avoid close contact with people who are unwell

Don't

- do not touch your eyes, nose or mouth if your hands are not clean

What to do if you think you might have coronavirus

If you think you might have coronavirus or you've been in close contact with someone who has it:

- stay at home and avoid close contact with other people
- do not go to a GP surgery, pharmacy or hospital
- use the NHS 111 online coronavirus service to find out what to do next, and where to go for a test

The 111 coronavirus service will tell you if you need to continue to stay at home (self-isolate) or if you need medical help.

17 May: What's changed:

Restrictions have been eased following the move to step 3. However we must continue to exercise caution. You should follow this guidance on what you can and cannot do. [It is underpinned by law and applies across England.](#) You should also follow the guidance on [how to stop the spread of coronavirus at all times](#), including if you have been vaccinated against COVID-19.

You should continue to work from home if you can. When travelling within the UK, you should aim to do so safely and plan your journey in advance.

You should [get a PCR test](#) and follow the [stay at home guidance](#) if you have COVID-19 symptoms.

- Gathering limits have been eased. Outdoor gatherings are limited to 30 people and indoor gatherings are limited to 6 people or 2 households (each household can include a support bubble, if eligible).
- New guidance on [meeting friends and family](#) emphasises personal responsibility rather than government rules. Instead of instructing you to stay 2m apart from anyone you don't live with, you are encouraged to exercise caution and consider the [guidance on risks associated with COVID-19 and actions you can take](#) to help keep you and your loved ones safe. Remember that the risks of close contact may be greater for some people than others and in some settings and circumstances, [there will be specific guidance that you will need to follow even when you are with friends and family](#).
- Indoor entertainment and attractions such as cinemas, theatres, concert halls, bowling alleys, casinos, amusement arcades, museums and children's indoor play areas are permitted to open with COVID-secure measures in place.
- People can attend indoor and outdoor events, including live performances, sporting events and business events. Attendance at these events is capped according to venue type, and attendees should follow the COVID-secure measures set out by those venues.
- Indoor hospitality venues such as restaurants, pubs, bars and cafes can reopen.
- Organised indoor sport can take place for all. This includes gym classes. It must be organised by a business, charity or public body and the organiser must take reasonable measures to reduce the risk of transmission.
- All holiday accommodation can open, including hotels and B&Bs. This can be used by groups of up to 6 or 2 households (each household can include a support bubble, if eligible).
- Funeral attendance is no longer be limited to 30 people, but will be determined by how many people the COVID-secure venue can safely accommodate with social distancing. Limits at weddings, wakes and other commemorative events have been increased to 30 people. Other significant life events, such as bar/bat mitzvahs and christenings, will also be able to take place with 30 people.
- The rules for care home residents visiting out and receiving visitors have changed, allowing up to five named visitors (two at any one time), provided visitors test negative for COVID-19.
- All higher education students are able to access in-person teaching.
- Support groups and parent and child group gathering limits have been increased to 30 people (not including under 5s)
- There is no longer a legal restriction or permitted reason required to travel internationally. A traffic light system for international travel has been introduced, and you must follow the [rules when returning to England depending on whether you return from a red, amber or green list country](#).

Annex B



The coronavirus pandemic is a rapidly evolving situation. For the most up-to-date information on what we are doing and how this may affect licensing, please check our website: www.sia.homeoffice.gov.uk.

Yours faithfully,

Security Industry Authority

Annex C

As this virus remains a threat, we shall continue to send out to all our employees the latest advice given. The most important advice remains to wash your hands regularly with hot soapy water for approximately 25 seconds

Security Officers working behind glass remain a low risk, however some practices need to be adjusted. For example:

- 1 Change of shift, instead of a 10 min change over period, the outgoing officer should prepare a clear short written handover in the D o B. The officer will then watch for their replacement arriving and exit the gate leaving keys etc on the table ensuring doors don't auto close and lock. The officer will proceed to their transport and await an acknowledgement from the on coming officer before leaving the area. The oncoming officer shall enter the gate, secure the keys and read the handover immediately, if there any issues they will ring the off going officer for clarification. If there are no issues the oncoming officer should wave and give a thumbs up to the outgoing officer.
- 2 Welfare visits and site visits will now be completed wherever possible by video call.
- 3 The Patrol drivers will no longer enter site but will be dealt with like a visitor through glass.
- 4 Deliveries can be dropped off outside of gatehouses, and collected once the driver has left, always wash your hands after handing any deliveries.

Stay Safe as we all work together towards